

**Dear BSNL Customers,**

BSNL Jharkhand is a strategic partner of Government of India in providing state-of-the-art telecom services in all parts of the the State of Jharkhand including the most challenging ones in the remotest part of the State. BSNL, a 100% owned PSU of Government of India, not only provides complete bouquet of telecom services in all parts of the country, but also competes fiercely in telecom market in order to sustain the revenue stream and strive to increase the market share. Our motto is to serve our customers with affordable price, transparency and with a smile.

With **Fiber to the Home (FTTH)** service we have been able to cater to all the towns/cities in Jharkhand to connect our customers on the National Digital Highway resulting in unprecedented data growth in this sector. Connecting the households in rural areas on internet through Bharatnet has started on a very encouraging note and is helping in the digital growth of the rural areas. This will be a step in the direction of making a village sustainable on its own. BSNL is committed to provide internet facility to underserved and unserved part of Jharkhand.


BSNL Jharkhand has already launched **4G mobile services** in Palamu, Garhwa, Latehar , Gumla , Lohardaga & Simdega districts of Jharkhand and we aspire to cover many more cities, highways with indigenously designed / manufactured 4G followed by 5G in a big way in months to come. BSNL is serving remotest part of rural areas and shall be upgraded to 4G and intends to provide 4G mobile services in uncovered villages of Jharkhand in days to come.

In the Enterprise segment, BSNL has been providing the customized solutions to meet the requirement of State Government , Police Department and Central & State PSUs and Banks and other esteemed customers in every category of enterprise customers. BSNL Jharkhand is geared up to provide SDWAN , SaaS , IDC Services , IoT , CNPN and all the future services.

BSNL is also continuously upgrading the skills of our employee work force through mission Karmyogi initiative of the Government of India, making them ready to meet the customer's expectations of today and tomorrow.

I am very hopeful that the telecom services from BSNL shall meet the aspirations of our esteemed customers in Jharkhand. I assure you that we are committed to take BSNL Jharkhand on the path of success to serve the State of Jharkhand with all its telecom requirements.

With Warm Wishes,

  
(Sanjay Kumar)  
CGM , Jharkhand